



Ten Years of Timely Access to Quality Care

Improving outcomes, one partnership at a time

innovaTel began as an idea between clinicians who recognized an unmet need. Over the past 10 years, it has evolved and grown to become an industry leader in telebehavioral health partnerships. Those partnerships, with organizations offering mental and behavioral health services to their communities, have now been improving access to care for a decade.



“It’s About The Journey”

“As our founders considered the implementation of a telepsychiatry organization, the driving values were the increasing shortages of psychiatric coverage on a national scale. The data is very clear that timely access to quality care will have a positive impact on the overall outcomes of an individual’s care.”

— **Jon Evans**, innovaTel co-founder, in 2014



"innovaTel was founded with the understanding that timely access to quality care would have a positive impact on overall outcomes, and 10 years later it continues to serve this purpose and mission. Sharing this mission is what brought Quartet and innovaTel together in 2021."

Christina Mainelli, Chief Executive Officer

We’ve Come A Long Way



July 2015, 2013

Jon Evans and **Lee Penman** presented their vision for **innovaTel** along with a draft business plan to the physicians at Safe Harbor Behavioral Health in Erie, PA. **Dr. Eberly** and **Dr. Wilson** joined them as a result.

March 14, 2014

Formal signing of documents to form **innovaTel**.



April 1, 2014

innovaTel started with two full-time physicians, Dr. Eberly and Dr. Wilson, and two part-time physicians, Dr. Walton and Dr. Wozniak. Dr. Islam started soon thereafter.

November 5, 2014

Jon Evans and **Dr. Eberly** presented at the **OpenMinds Conference**



The Future Of Telehealth Policy: An update on policy & legislation from the past year & a look at the year to come



How It Started

2014

4
clinicians
4
clinic partners
3
states

How It's Going

Now

205
clinicians
114
clinic partners
33
states

What Else Happened in 2014?

Search...

The world learned to sing "Let It Go" as Disney's *Frozen* hit the big screen.



iPhone 6 was released.



The ALS Ice Bucket Challenge took social media by storm, raising \$100 million to help find a cure for the disease.



The Winter Olympics were held in Sochi and the World Cup was held in Brazil.



The peppy "Happy" by Pharrell Williams was number one on the year-end music chart.



"I have been with innovaTel since the beginning. It was, and still is, exciting to be part of developing a best-in-class model for delivering quality mental healthcare to those who would not otherwise be able to receive it."

Dr. Robert Wilson

Senior Vice President of Clinical Quality, innovaTel co-founder

April, 2016

11 clinics (18 sites)
19 clinicians



NATIONAL COUNCIL
for Mental Wellbeing

2017

Partnered with National Council for Behavioral Health.

Appointed **Patrick Kennedy** as Vice Chairman of the Strategic Board; raised capital with **Canyon Health Partners** investments.



January 2018

26 clinic partners
(42 sites) staffed by 30 clinicians. Hired our first APRNs.



2019

Received URAC accreditation

44 clinic partners
13 states



Q4 2020

17 states
56 clinic partners
56 clinicians





"Thank you to the outstanding clinical and support teams at innovaTel, and to our many partners-in-care that made this vision possible. I was honored to be part of this amazing team and the many community-based clinics on the front lines of providing care."

Jon Evans, innovaTel co-founder

The Impact Of Our Why

“innovaTel has been a good fit. I am confident we will continue to look to this company as an option when we experience similar unmet needs.”

- Tina Jacobson,
regional operating officer

CLIENT PARTNER: **LAKELAND
MENTAL HEALTH CENTER**
Minnesota

PARTNER SINCE: **2018**

NEED: Additional providers that weren't available within the immediate community.



“My most meaningful memory of working with innovaTel is the overall working relationship with our liaisons and providers, as well as the consistency and quality of work from our provider.”

- Randy MacKendrick,
regional operating officer

CLIENT PARTNER: **FOX
RUN CENTER**
Ohio

PARTNER SINCE: **2016**

NEED: Additional psychiatric services.



“innovaTel has been supportive in providing quality psychiatric care that is both beneficial to the patient and to the organization. CHC's future will be looking at increasing LCSW and psychiatry volume productivity in order to increase staffing to meet patient needs.”

- Brenda Bowman, office manager

CLIENT PARTNER: **COMMUNITY
HEALTH CLINIC, INC.**
Pennsylvania

PARTNER SINCE: **2020**

NEED: A psychiatrist for integrative care services.



Quartet

2021

Clinic partners in 24 states. Recognized as one of the best places to work in healthcare.

December 10, 2021:
innovaTel acquired by
Quartet Health.

2024



**Celebrating 10 years
of timely access to
quality care**